



CRCC Connections

www.crccertification.com

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Commission on Rehabilitation Counselor Certification

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CRCC Welcomes CVE, CWA, and CCAA Vocational Assessment Professionals

By **Cindy A. Chapman**, Executive Director, CRCC

CRCC is proud to announce it has assumed new responsibilities for oversight and management of the credentials for the following vocational assessment professionals:

- CVE Certified Vocational Evaluation Specialist
- CWA Certified Work Adjustment Specialist
- CCAA Certified Career Assessment Associate

Vocational Evaluation & Assessment

CVEs, CWAs, and CCAAs provide services and support to help individuals meet their career goals. Specifically, they:

- Recommend vocational/career goals and develop personal employment profiles;
- Assist with return to productive work;
- Create planning documents for motivation to complete school and/or career-related training programs;
- Assist with planning and development of rehabilitation and training programs;
- Assure better job placement via valid occupational information;
- Provide support for career decision-making processes; and
- Facilitate job search, placement, and retention.

CRCC Services

CRCC is dedicated to the preservation and maintenance of these important credentials via:

- Enforcement of the CVE/CWA/CCAA Code of Ethics;
- Implementation of the CVE/CWA/CCAA certification renewal process;
- Oversight of CVE/CWA/CCAA continuing education requirements; and
- Maintenance of all CVE/CWA/CCAA contact information.

While CVEs, CWAs, and CCAAs have guidelines and procedures specific to their designations, some processes have been incorporated within existing CRC/CCRC procedures, such as the Code of Ethics grievance process.

It should be noted that CRCC will not be restoring the CVE/CWA/CCAA certification application and testing process that was discontinued by CCWAVES (the former certifying organization) in 2008. As such, the role of CRCC is one

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CRCC Welcomes CVE, CWA, and CCAA Vocational Assessment Professionals

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only of maintaining current CVEs, CWAs, and CCAAs.

CRCC Website Support

A new section has been added to the CRCC website specifically for CVE, CWA, and CCAA designations. This new section includes a description of the profession, Guiding Principles, Job Titles, Benefits of Certification, Code of Ethics, Certification Renewal Guidelines and Process, Continuing Education Requirements, CE Providers, and a mechanism to update all contact information.

For more information, please visit the CRCC website at www.crccertification.com, “CVE/CWA/CCAA Designations”.

We welcome aboard all Certified Vocational Evaluation Specialists (CVEs), Certified Work Adjustment Specialists (CWAs), and Certified Career Assessment Associates (CCAAs). We look forward to serving you with excellence! ●

2009 Updates

2008 Salary Report – Results Are Coming

In May 2007, the CRCC fielded an email survey among its certificants to better understand the perceived value and role of the CRC credential and the CRCC. Of 5,939 email surveys sent, 1,345 certificants responded, for a 23% response rate. An important part of this survey was the collection of data relating to salaries of CRC/CCRCs. The resulting 2008 Salary Report will be posted within the coming weeks to the CRCC website. Be sure to look for the email News Brief covering this important report and its posting to the CRCC website.

CRCC New Website – Impressive Response

CRCC’s new, redesigned website was implemented in October 2008. Improvements included a contemporary, exciting, new look leveraging the new CRCC logo and identity; an intuitive, user-friendly site navigation; expanded content; new, interactive features such as the “Locate a CRC/CCRC” public search directory, and; full accessibility in compliance

with industry-leading accessibility initiatives.

Since the mid-October launch, viewer response has been significant:

- Over 126,000 viewers have landed the home page – an average almost 24,000 per month; 800 per day!
- Over 10,500 viewers have selected the “Locate a CRC/CCRC” public search directory feature.
- Top viewed pages (in descending order) are:
 - Certificants
 - Applicants
 - My CRC/CCRC Profile
 - About CRC Certification
 - Locate a CRC/CCRC or
 - Confirm Certification
 - FAQs

CRC/CCRC Online Search Directory – We Need YOU!

While viewership on the new web site has been impressive, CRC/CCRC participation in the “Locate a CRC/CCRC” public search directory affords some room for improvement. Of our 16,000+ CRCs/CCRCs, less

MANAGE YOUR CRCC PROFILE ONLINE 24/7!

Make online updates any day, any time from the convenience of your home or office.

You can:

Make changes to your Name, Address, Phone, and Fax Numbers

Confirm your CRCC customer number

Verify your certification expiration date

Opt-In to the new “Locate a CRC/CCRC” public service directory

It’s so easy:

1. Go to the CRCC website – www.crccertification.com.
2. Click on “My CRC/CCRC Profile” link on the left-side page navigation bar.
3. Have your customer # and individual temporary password ready. (If you do not know your temporary password, please see “Where’s My Temporary Password” on page 5.)
4. Make your changes and click on “Submit”.

That’s it – You’re done!

than 1,900 have accessed their online profile; only 960 have opted-in to the search directory.

This new public search directory allows users to easily locate CRC/CCRCs within a specified geography. In addition to providing basic contact information, certificants also have the opportunity to designate areas of specialty, languages spoken, and any additional credentials. **For those who choose to participate**, the search directory can provide tremendous benefits, including increased exposure and increased potential for job opportunities and referrals. However, participation is not automatic: To be a part of this directory, certificants

2009 Updates

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must “Opt-In” via the online “My CRC/CCRC Profile” feature, located at www.crccertification.com on the left sidebar of the homepage.

We encourage all certificants to take the time to Opt-In to this important search directory. Not only can it provide contacts for future job opportunities, but increased CRC/CCRC participation significantly increases results for the individuals using the search directory. Please refer to the green call-out boxes in this newsletter for easy instructions on how to Opt-In.

A Reminder: “My CRC/CCRC Profile” – Contact Information

Certified individuals can now manage their account information, including address changes, new phone numbers, etc., electronically from the convenience of their home or office 24 hours a day, 7 days a week. Use the online “My CRC/CCRC Profile” feature, located at

www.crccertification.com on the left sidebar of the homepage. For specific instructions, please refer to the callout box on page 2.

CRC/CCRC Revised Code of Ethics

As part of CRCC's periodic review and updating of its Code of Professional Ethics for Rehabilitation Counselors, a Draft Revised Code was recently available for public review and comment. Based on a thorough review of all feedback received, additional revisions were made by the ten-member taskforce. A draft was presented to the CRCC Ethics Committee in March 2009 for final revisions. Presentation to the full Commission is slated for the June 2009 annual meeting. The targeted effective date of the new CRC/CCRC Code is January 2010. The Draft Revised Code of Ethics can be viewed on the CRCC web site at

www.crccertification.com/filebin/pdf/CRCC_DraftRev_COE200903.pdf. ●

CHOOSE TO OPT-IN!

The new online “Locate a CRC/CCRC” public service directory affords a tremendous opportunity for certificants while providing an invaluable service to the public.

Certificant benefits:

Increased professional exposure

Increased potential for new clients/job opportunities

Increased potential for professional referrals

It's so easy:

1. Go to the CRCC website – www.crccertification.com.
2. Click on “My CRC/CCRC Profile” link on the left-side page navigation bar.
3. Log-in to your personal profile.
4. Select “YES” I wish to Opt-In.
5. Enter the contact information you wish to appear in the Public Directory.
6. Click on “Submit”.

That's it – You're done!

CRCC RESEARCH NEWS

Joint Special Issue

Recognizing that much had changed in the fifteen years since the last joint special issue on the status of the rehabilitation counseling profession and credentialing-related research, the CRCC called for the development of a new special joint issue with the *Rehabilitation Counseling Bulletin* and the *Journal of Applied Rehabilitation Counseling*.

Now published and available, the 2009 Joint Special Issue, *Rehabilitation Counseling Credentialing: Research, Practice, and the Future of the Profession* accomplishes several major goals by:

- Providing information and analysis in knowledge areas forming the basis for rehabilitation counseling practice;
- Reviewing current status and future vision of accreditation and certifying bodies;
- Reviewing regulation of practice as it relates to counselor licensure; and
- Presenting an informed discussion on the future of Rehabilitation Counseling as a profession.

Specific topics addressed include accreditation, certification, licensure, rehabilitation practice, education, research (public and private sector),

professional identity, and public knowledge and recognition of the profession.

CRCC would like to acknowledge and thank Guest Editor Dr. Michael J. Leahy, Professor at Michigan State University, for his hard work and dedication on this project.

This Joint Special Issue is available upon request to Sage Publications at rcb.sagepub.com or to the National Rehabilitation Counseling Association at nrca-net.org/jarc.html. Fees may apply. ●

Advocacy Update

National Advocacy

CRCC is committed to advocating for the profession of rehabilitation counseling and recognition of Certified Rehabilitation Counselors in the practice settings for which they are qualified to work. To that end, CRCC recently responded to an invitation to present testimony before the House Committee on Veterans' Affairs Subcommittee on Economic Opportunity related to the Vocational Rehabilitation and Employment Programs. CRCC also invited representatives from the Council of State Administrators of Vocational Rehabilitation, the Rehabilitation Services Administration, and CORE (Council on Rehabilitation Education) to discuss ways in which to address the personnel shortages affecting the state system. All organizations are committed to continued discussions on the subject.

State Advocacy

At the state level, CRCC and CORE continue to pursue efforts to educate state legislatures and regulators regarding the benefits of specially trained and certified rehabilitation counselors. By responding to ongoing rulemaking and through proactive engagement with state regulatory agencies and professional boards, CRCC and CORE seek to ensure regulators understand that quality services provided to individuals with disabilities are an important part of the counseling profession and that rehabilitation counselors are uniquely qualified to provide those services.

Utah

Recent efforts in Utah proved highly successful as CRCC effected amendments to recently-passed legislation that improved the level of qualification for providers of services to individuals

with disabilities, ensuring that individuals with disabilities are best served by qualified rehabilitation counselors.

Legislative tracking efforts of CRCC and CORE identified legislation for rehabilitation counselor licensure that was introduced late in legislative session. Although CRCC and CORE have been working in support of rehabilitation counseling within general counseling licensure, the bill was poised to move and encompassed a broader scope of individuals licensed to practice with people with disabilities including:

- The potential for no formal education in rehabilitation counseling including education specific to serving client populations of individuals with disabilities;
- Work experience that may not have required any experience with people with disabilities; and
- A grandparenting requirement that was unnecessarily broad in its term.

With the bill poised to move quickly, CRCC responded immediately by introducing modifications requiring disability-related education and work experience and a reduction in the grandparenting requirement from 2 years down to 1 year. Given virtually

no advance notice, our quick response resulted in a favorable outcome of inclusion of our recommendation when the bill passed through the Utah legislature - only 2 short weeks from initial introduction of the legislation until the time it passed.

Massachusetts

CRCC and CORE are currently reacting to proposed amendments to regulations to broaden recognized accrediting agencies to include/effect recognition of CORE-accredited programs.

Washington DC

CRCC and CORE have been engaged in discussions on the merits of separate licensure of rehabilitation counselors.

California

CRCC has been closely following and supporting the efforts to achieve counseling licensure in California. Most recently and at the request of the California Coalition for Counselor Licensure, we sent letters to Senators in support of recently introduced SB 788 and are planning for testimony before committees as the bill moves through the process.



Advocacy Update - continued -

Advocacy - What Can You Do?

As change cannot be affected in each and every state or in each and every practice setting at once, it is important to identify and prioritize opportunities where positive impacts can be achieved. Accordingly, local rehabilitation counselors are encouraged to contact us at legislation@crccertification.com should they become aware of relevant developments in their state. As was the case in Utah, only by quick identification and immediate action, were favorable results attained. *Your knowledge and your input can make a difference!*

Additionally, CRCC and CORE have developed various pieces of

information, now available on the CRCC website, for those who want to get started at the grassroots level. Please visit www.crccertification.com/pages/advocacy_legislation/9.php. While CRCC and CORE will be working on a broader level to affect recognition over time, efforts at the grassroots level are still very effective. Attending meetings of the state licensure board, keeping current on the changes they are considering, knowing when changes can be made to rules and regulations, and even seeking a seat on a state's licensure board, are all very important activities that can raise the level of awareness of rehabilitation counseling and, long-term, can assist with the goal of seeking recognition of the CRC examination and CORE's standards.

WHERE'S MY TEMPORARY PASSWORD?

Your temporary password is necessary to establish your online Profile for the first time. You may then change your password online at any time.

To obtain your temporary password, please email your request to

info@crccertification.com.

Once you have received your temporary password:

1. Go to the CRCC website – www.crccertification.com.
2. Click on "My CRC/CCRC Profile" link on the left-side page navigation bar.
3. Have your customer # and individual temporary password ready.
4. Follow the simple directions on screen to change your password.
5. Click on "Submit".

That's it - You're done!

A Note: Tracking Continuing Education

CRCC is currently working on technological upgrades to support various key initiatives, including the ability to track continuing education online. We look forward to providing this service in the near future.

CRC Examination Test Schedule

Application Packet Deadline	Testing Dates	Exam Results Available
May 15, 2009	October 2-10, 2009	November 16, 2009
October 15, 2009	March 5-13, 2010	April 19, 2010
February 15, 2010	July 9-17, 2010	August 23, 2010

CRCC COMMISSIONERS, 2008 - 2009 Fiscal Year

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